**Aniruddha Das**

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**PROFESSIONAL SUMMARY**

Highly analytical and results-driven IT professional with **10 years** of diverse experience in the IT & BPO industry at TCS, specializing in data analysis, BI, and stakeholder communication. Skilled in managing large datasets, data wrangling, and providing actionable insights. Seeking a Data Analyst or Business Intelligence Analyst/Developer role to apply my expertise in data manipulation, analysis, and visualization for business growth and efficiency.

**CORE COMPETENCIES**

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| * Data Analysis & Visualization | * Data Wrangling & Cleansing |
| * Business Intelligence (BI) Tools | * SQL & Database Management |
| * Python & Data Manipulation | * Reporting & Dashboard Creation |
| * Project Management, Quality Assurance & Manual Testing | * Stakeholder Management |

**PROFESSIONAL EXPERIENCE**

**Tata Consultancy Services (TCS) - Kolkata**

**Role: Business Process Lead - Analyst | PMO | SDL | Quality Analyst | SME | Manual Tester July 2014 – Present**

* **Data Analysis & Reporting:**
  + **Automated scraping and processing** of ~**400,000+** server monitoring alert emails using **VBA**.
  + Performed **data wrangling and cleansing** to ensure data accuracy and integrity.
  + **Analyzed** and **manipulated** data to generate meaningful **insights**.
  + Created & delivered detailed **weekly insights reports and visualizations** for **stakeholders** including Product Leads, Project Managers, Value Stream Heads, and the TCS CIO, addressing ~**2.23 lakh**+ tickets and ~**3.4 lakh**+ alerts, saving ~**87%** of product team efforts for false alerts by Monitoring team.
  + **Work Projects:** Developed various **Products & Quality interactive** **Excel Dashboard** for teams (project & product) to deliver key insights related to servers, mount points, key issue types, alert types etc**.**
* **Project Management & Stakeholder Engagement:**
  + Coordinated with various project teams to ensure timely delivery of insights and reports.
  + Managed stakeholder expectations and provided insights for strategic decisions and improvements.
  + Handled the Security Deployment Lead (SDL) role and the RCML role for Business Continuity Planning (BCP) & Talent Development SPOC while working as a PMO.
* **Quality Assurance & Testing:**
  + Conducted manual testing to ensure the functionality and performance of insurance application.
  + Ensured compliance with industry standards and best practices.

**EDUCATION**

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| * **B.COM (H):** WB State University, 2012 Pass-out | * **MBA (FINANCE) :** SMU (Distance), 2015 Pass-out |

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| |  |  | | --- | --- | | **TECHNICAL SKILLS** | **PORTFOLIO PROJECTS (**[**Links**](https://github.com/AniruddhaDas1/Data_Analyst_Projects)**)** | | | |
| * **Data Analysis Tools:** Excel, Python, SQL, R | * **Excel Dashboard:** 3 Excel Dashboard |
| * **BI Tools for Visualization:** Power BI , Tableau | * **Power BI Dashboard: 3 BI Dashboard** |
| * **Data Manipulation:** Pandas, NumPy | * **SQL :** 2 SQL Projects |
| * **Database Management:** MySQL, Postgres | * **Javascript & React Projects** |

**CERTIFICATION**

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| * Google Data Analytics Professional Certificate | * Six Sigma Green Belt Certified (TCS). |

**PROFESSIONAL DEVELOPMENT AWARDS**

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| * Preparing for PL-300 Professional Certification. * **Pursuing Google Business Intelligence** | * **Special Initiative Award (x2)** * Star Performer Award (x2) |